

## SmartPro 120V 2000VA 1920W Line-Interactive Sine Wave UPS, 2U, Extended Run, LCD, USB, DB9, 8 Outlets

MODEL NUMBER: **SMART2000RML2U**



Rack-mount UPS offers complete power protection for small network applications, including telecom, security and digital signage.

### Features

**2000VA/1920W/120V Battery Backup for PC Networks, Security Systems or Digital Signage**The SmartPro® line-interactive SMART2000RML2U UPS system with AVR provides reliable battery backup and AC power protection against blackouts, brownouts, overvoltages, surges and line noise that can damage valuable electronics or destroy data. The eight-outlet 120V battery backup with an enhanced 0.96 power factor is ideal protection for small networks, wiring closets, security systems, telecom, high-end PC gaming, digital signage equipment and other professional applications, including retail, casino and hotel/motel management.

**Allows Time to Back Up Critical Files During a Blackout** Backup support allows you to work through short power failures and gives you enough time to safely save files and shut down your system in case of a prolonged blackout. Backup time varies according to load, but the line-interactive UPS system should keep a half load (960W) powered as long as 12 minutes and a full load (1920W) up to 4.5 minutes.

**Supports an External Battery Pack for Extended Runtime**In addition to the user-replaceable internal battery, the SMART2000RML2U supports connection of external battery packs, such as Tripp Lite's BP48V24-2U, BP48V60RT-3U and BP48V27-2US (sold separately). During normal operation, incoming utility power keeps the internal and external batteries fully charged, so backup power will always be available. Output is reduced to 1600W maximum with external battery packs.

**8 NEMA Outlets Protect Your Connected Components**Four 5-15R and four 5-15/20R outlets provide battery backup, 570 joules of surge protection and voltage regulation for your crucial components. Two independently switched single-outlet load banks (one 5-15R and one 5-15/20R) enable both scheduled and real-time remote rebooting and load shedding.

**Automatic Voltage Regulation (AVR) Corrects Low- and High-Voltage Conditions**AVR protects your equipment from incremental hardware damage, data loss and performance problems caused by brownouts and overvoltages. The SMART2000RML2U can correct brownouts as low as 83V and overvoltages as high as 145V back to nominal 120V power continuously, all while keeping the battery fully charged and ready to take over in case of power failure.

### Highlights

- Protects equipment against blackouts, brownouts, overvoltages, surges and line noise
- Keeps AC power running during blackouts to allow time for file saves and safe shutdown
- Maintains continuous 120V nominal output during brownouts and overvoltages
- Enhanced 0.96 power factor increases system efficiency and reduces your energy costs
- Compatible with optional external battery pack for extended runtime operation

### Applications

- Protect your small network server and other network components against power surges, line noise, brownouts, overvoltages and blackouts
- Operate essential equipment during short-term power outages using battery backup power
- Shut down desktop PCs and other equipment without data loss during long-term power outages
- Connect high-end security systems, casino gaming machines or digital signage in a small network
- Extend runtime for DVRs, wireless routers and other low-power home network equipment

### Package Includes

- SMART2000RML2U 120V 2000VA 1920W Line-Interactive UPS with 8 Outlets
- USB cable
- DB9 cable
- EPO cable
- Rack-mounting hardware
- Owner's manual



**Combats Line Noise That Can Harm Equipment**EMI (electromagnetic interference) and RFI (radio frequency interference) are common causes of performance problems and can lead to incremental hardware damage, data corruption and audio/video transmission problems. The SMART2000RML2U filters out this disruptive line noise on the AC line, so that it won't affect your equipment.

**Designed for High Efficiency to Help You Save Money and Protect the Environment**A 96% efficiency rating reduces BTU emissions, energy consumption and, ultimately, your energy costs.

**Silenceable Alarm and Easy-to-Read LCD Keep You Informed Around the Clock**The LCD screen features seven selectable screens of detailed UPS and site power data, as well as advanced user setup and operating preferences. It rotates for comfortable viewing in both rack and tower configurations. The audible alarm sounds for power failure, low battery and overloads. You may silence it using the built-in switch or disable it.

**Optional WEBCARDLX Network Interface Offers 24/7 Access**An accessory slot accommodates the optional Java-free HTML5-based WEBCARDLX interface (sold separately), which enables full remote access for site power and UPS status monitoring, configuration, control and email notifications via secure web browser, SNMP, telnet or SSH. It supports 10/100 Mbps auto-sensing for optimum communication with an Ethernet network. Automated alerts help prevent accidental overloads, power loss and downtime.

**Advanced Communications Ports Allow for Automatic Saves and Shutdowns**RS-232 and HID-compliant USB ports connect to a computer running Tripp Lite's free downloadable PowerAlert® software to enable safe unattended file saves and system shutdown in case of a prolonged power failure. Cables are included.

**Versatile Installation Options**Hardware is included for mounting the Tripp Lite SmartPro UPS system in 2U of space in an EIA-standard 19-inch 4-post rack. Using optional mounting accessories (sold separately), you can adapt the SMART2000RML2U for 2-post, front-rail, 4-post short-depth, tower or wall mounting. The 10-ft. (3.05 m) power cord with NEMA 5-20P plug connects to any compatible AC outlet.

## Specifications

| OVERVIEW                           |                  |
|------------------------------------|------------------|
| UPC Code                           | 037332248152     |
| UPS Type                           | Line-Interactive |
| INPUT                              |                  |
| Rated input current (Maximum Load) | 16.0A            |
| Nominal Input Voltage(s) Supported | 120V AC          |
| UPS Input Connection Type          | 5-20P            |
| UPS Input Cord Length (ft.)        | 10               |
| UPS Input Cord Length (m)          | 3.1              |
| Recommended Electrical Service     | 20A 120V         |
| Input Phase                        | Single-Phase     |
| OUTPUT                             |                  |
| Output Volt Amp Capacity (VA)      | 2000             |



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| Output Capacity (kVA)                      | 2.0  |
| Output Watt Capacity (Watts)               | 1920   |
| Output kW Capacity (kW)                    | 1.92   |
| Output Capacity Details                    | Output is reduced to 1600 watts maximum when used with external battery packs  |
| Power Factor                               | 0.96   |
| Nominal Voltage Details                    | 120v nominal output in battery mode  |
| Frequency Compatibility                    | 60 Hz  |
| Output Voltage Regulation (Line Mode)      | -14%, +6%  |
| Output Voltage Regulation (Battery Mode)   | +/- 5%   |
| Load Management Receptacles                | Two switched single outlet load banks (1 5-15/20R & 1 5-15R)   |
| Output AC Waveform (AC Mode)               | Pure Sine wave   |
| Output AC Waveform (Battery Mode)          | Pure Sine wave   |
| Nominal Output Voltage(s) Supported        | 110V; 115V; 120V   |
| Output Receptacles                         | (4) 5-15R; (4) 5-15/20R  |
| Individually Controllable Load Banks       | Yes  |
| <b>BATTERY</b>                             |  |
| Battery Type                               | Valve Regulated Lead Acid (VRLA)   |
| Full Load Runtime (min.)                   | 4.5 min. (1920w)   |
| Half Load Runtime (min.)                   | 12 min. (960w)   |
| Expandable Battery Runtime                 | Extended runtime supported via optional external battery packs   |
| Expandable Runtime                         | Yes  |
| Expandable Runtime Description             | Maximum output capacity is 1600 watts when used with external battery packs  |
| External Battery Pack Compatibility        | &nbsp;<a class="productLink" href="//www.tripplite.com/External-48V-2U-Rack-Tower-Battery-Pack-Enclosure-DC-Cabling-select-UPS-Systems~BP48V24-2U">BP48V24-2U</a>&nbsp;(limit 1); &nbsp;<a class="productLink" href="//www.tripplite.com/External-48V-3U-Rack-Tower-Battery-Pack-Enclosure-DC-Cabling-select-UPS-Systems~BP48V60RT-3U">BP48V60RT-3U</a>&nbsp;(multi-pack compatible); &nbsp;<a class="productLink" href="//www.tripplite.com/External-48V-2U-Rack-Tower-Battery-Pack-for-UPS-Systems~BP48V27-2US">BP48V27-2US</a>&nbsp;(multi-pack compatible) |
| DC System Voltage (VDC)                    | 48   |
| Battery Recharge Rate (Included Batteries) | Less than 4.5 hours from 10% to 90% (typical, full load discharge)   |
| Battery Access                             | Front panel battery access door  |
| Internal UPS Replacement Battery Cartridge | &nbsp;<a class="productLink" href="//www.tripplite.com/2U-UPS-Replacement-48VDC-Battery-Cartridge-1-set-4-select-Tripp-Lite-SmartPro-UPS~RBC94-2U">RBC94-2U</a>&nbsp;  |
| Battery Replacement Description            | Hot-swappable, user replaceable batteries  |
| <b>VOLTAGE REGULATION</b>                  |  |



|   |  |
|---|--|
| Voltage Regulation Description                                  | Automatic voltage regulation (AVR) maintains line power operation with an input voltage range of 83 to 145   |
| Overvoltage Correction  | Voltage reduction of 12% applies when input is between 127 and 145   |
| Undervoltage Correction   | Voltage boost of 12% applies when input voltage is between 96 and 108  |
| Severe Undervoltage Correction                                  | Voltage boost of 24% applies when input voltage is between 83 and 95   |
| <b>USER INTERFACE, ALERTS &amp; CONTROLS</b>                    |  |
| Front Panel LCD Display   | Front panel LCD information and configuration screen offers detailed UPS and site power status and operating data, plus configuration of voltage, operating mode, alarm function and a variety of additional options (see manual for detailed LCD configuration and monitoring options)  |
| Switches  | 3 pushbutton switches control OFF / ON power status, MODE selection and MUTE / ENTER control functions   |
| Alarm Cancel Operation  | Power-fail alarm can be temporarily silenced using alarm-cancel switch; silent mode alarm configuration option available   |
| Audible Alarm   | Audible alarm indicates UPS startup, power-failure, low-battery, overload, UPS fault and remote shutdown conditions  |
| <b>SURGE / NOISE SUPPRESSION</b>                                |  |
| UPS AC Suppression Joule Rating                                 | 570  |
| UPS AC Suppression Response Time                                | Instantaneous  |
| EMI / RFI AC Noise Suppression                                  | Yes  |
| <b>PHYSICAL</b>   |  |
| Primary Form Factor   | Rackmount  |
| Rack Height   | 2U   |
| Cooling Method  | Fan  |
| Included Mounting Accessory Description                         | Included 4POSTRAILKIT mounting bracket enables installation in 4 post racks from 20.5 to 36 inches (521 to 914mm)  |
| Installation Form Factors Supported with Included Accessories   | 4 post 19 inch rackmount   |
| Installation Form Factors Supported with Optional Accessories   | 2 post rackmount ( <a href="http://www.tripplite.com/2-Post-Rack-Mount-Wall-Mount-Adapter-Kit-select-Rack-Mount-UPS-Systems~2POSTRMKITWM">2POSTRMKITWM</a> ); 2-4 post front rail rackmount ( <a href="http://www.tripplite.com/Heavy-Duty-2-post-Front-Mounting-Ear-Kit-UPSHDEARKIT">UPSHDEARKIT</a> ); 4 post rackmount short-depth ( <a href="http://www.tripplite.com/4-Post-1U-Universal-Adjustable-Rack-Mount-Shelf-Kit-for-Wall-Mount-Racks~4POSTRAILKITWM">4POSTRAILKITWM</a> ); Tower ( <a href="http://www.tripplite.com/2U-9U-Tower-Stand-Kit-select-Rack-Mount-UPS-Systems~2-9USTAND">2-9USTAND</a> ); Wallmount ( <a href="http://www.tripplite.com/2-Post-Rack-Mount-Wall-Mount-Adapter-Kit-select-Rack-Mount-UPS-Systems~2POSTRMKITWM">2POSTRMKITWM</a> ) |
| Minimum Required Rack Depth with External Battery Pack (cm)     | 67   |
| Minimum Required Rack Depth with External Battery Pack (in.)    | 26.5   |
| Minimum Required Rack Depth without External Battery Pack (cm)  | 62   |
| Minimum Required Rack Depth without External Battery Pack (in.) | 24.5   |



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| Optional Mounting Accessory Notes      | Optional <a href="http://www.tripplite.com/2U-9U-Tower-Stand-Kit-select-Rack-Mount-UPS-Systems~2-9USTAND">2-9USTAND</a> enables upright tower UPS placement; <a href="http://www.tripplite.com/2-Post-Rack-Mount-Wall-Mount-Adapter-Kit-select-Rack-Mount-UPS-Systems~2POSTRMKITWM">2POSTRMKITWM</a> enables wall-mount and 2-post rackmount installation; <a href="http://www.tripplite.com/4-Post-1U-Universal-Adjustable-Rack-Mount-Shelf-Kit-for-Wall-Mount-Racks~4POSTRAILKITWM">4POSTRAILKITWM</a> enables installation in 4-post short-depth racks from 14.5 to 23.5 inches (368 to 597mm); <a href="http://www.tripplite.com/Heavy-Duty-2-post-Front-Mounting-Ear-Kit~UPSHDEARKIT">UPSHDEARKIT</a> enables installation in 2 or 4-post racks using front vertical rails only, without rear support |
| Primary UPS Depth (mm)                 | 490  |
| Primary UPS Height (mm)                | 88   |
| Primary UPS Width (mm)                 | 440  |
| Shipping Dimensions (hwd / in.)        | 8.50 x 24.30 x 21.60   |
| Shipping Weight (kg)                   | 35.47  |
| UPS Housing Material                   | Steel  |
| UPS Power Module Dimensions (hwd, in.) | 3.46 x 17.32 x 19.29   |
| UPS Power Module Weight (kg)           | 26.13  |
| UPS Power Module Weight (lbs.)         | 57.6   |
| <b>ENVIRONMENTAL</b>                   |  |
| Operating Temperature Range            | +32 to +104 degrees Fahrenheit / 0 to +40 degrees Celsius  |
| Storage Temperature Range              | +5 to +122 degrees Fahrenheit / -15 to +50 degrees Celsius   |
| Relative Humidity                      | 0 to 95%, non-condensing   |
| AC Mode BTU / Hr. (Full Load)          | 306  |
| Battery Mode BTU / Hr. (Full Load)     | 1157   |
| AC Mode Efficiency Rating (100% Load)  | 96%  |
| Audible Noise                          | 45 dBA maximum, front side 1m  |
| <b>COMMUNICATIONS</b>                  |  |
| Network Management Cards               | <a href="http://www.tripplite.com/Web-Management-Accessory-Card~WEBCARDLX">WEBCARDLX</a> ; SNMPWEBCARD   |
| Network Monitoring Port Description    | Supports detailed monitoring of UPS and site power conditions  |
| PowerAlert Software                    | For local monitoring via the UPS's built-in communication ports, download PowerAlert Local software at <a href="https://www.tripplite.com/poweralert">https://www.tripplite.com/poweralert</a>   |
| Communications Cable                   | USB and DB9 cabling included   |
| WatchDog Compatibility                 | Supports Watchdog application, OS and hard-reboot restart options for remote applications  |
| Network UPS Tools (NUT) Compatibility  | NUT compatible. See a full list of NUT compatible Tripp Lite UPS systems at <a href="https://networkupstools.org/stable-hcl.html?manufacturer=Tripp%20Lite">https://networkupstools.org/stable-hcl.html?manufacturer=Tripp%20Lite</a>  |
| Network Management Card Description    | Network management card optional   |
| Communications Interface               | DB9 Serial; EPO (emergency power off); Slot for SNMP/Web interface; USB (HID enabled)  |





| <b>LINE / BATTERY TRANSFER</b>                              |  |
|---|--|
| Transfer Time   | 5 milliseconds (line to battery mode); 1 millisecond (battery to line mode)  |
| Low Voltage Transfer to Battery Power (Setpoint)            | 83   |
| High Voltage Transfer to Battery Power (Setpoint)           | 145  |
| <b>FEATURES &amp; SPECIFICATIONS</b>                        |  |
| Cold Start (Startup in Battery Mode During a Power Failure) | Cold-start operation supported   |
| High Availability UPS Features                              | Auto Probe Monitoring and Reboot (requires WEBCARDLX); Automatic Voltage Regulation (AVR); Expandable battery backup; Hot swappable batteries; Remote management; Sine wave output; Surge/noise protection |
| Green Energy-Saving Features                                | Greater than 95% efficiency - GREEN UPS; Individually controllable load banks  |
| Grounding Lug   | Back panel grounding lug   |
| <b>STANDARDS &amp; COMPLIANCE</b>                           |  |
| Product Certifications                                      | CSA (Canada); NOM (Mexico); UL 1778  |
| Product Compliance  | RoHS; FCC Part 15 Class A (USA)  |
| <b>WARRANTY</b>   |  |
| Product Warranty Period (Worldwide)                         | 2-year warranty, 3 year with registration. Note: <a href="https://www.tripplite.com/support/product-warranty-registration">Registration is required</a> for 3-year warranty.                               |
| Connected Equipment Insurance (U.S., Canada & Puerto Rico)  | \$250,000 <a href="https://www.tripplite.com/support/insurance-policy">Ultimate Lifetime Insurance</a>   |

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